

Case Study

Client

Federal Bureau of Investigation

Project

Render Safe Collaboration Tool

Summary

Secure, “real-time” information sharing and collaboration system that supports the FBI and its interagency mission partners

Since 2008, Govsphere, a SBA-certified HUBZone Small Business, has collaborated with the FBI’s National Assets Response Unit (NARU) to provide lifecycle software development, systems integration, and enterprise technical support for the Render Safe Collaboration Tool. RSCT is a secure, web enabled, and modular collaboration platform that provides a framework for enabling “real-time” online communications. Its primary components include secure instant messaging, secure chat, desktop and application sharing, audio/video web conferencing, collaborative document editing, XMPP-based messaging for alerts and notifications, and a geospatial mapping application that supports integration with the ESRI ArcGIS Product Suite and Google Earth Enterprise server.

Govsphere provides program management support, lifecycle requirements validation, graphical user interface (GUI) design, software development, testing and quality assurance, training, and on-site implementation support for the RSCT platform. Specifically, Govsphere has combined a non-proprietary, open source web portal with industry standard, web-based collaboration components that are tailored to meet the specific requirements of NARU and its mission partners across other government agencies. As a result, Govsphere continues to deliver a comprehensive and secure real-time collaboration platform to support the Render Safe mission.

Today, the RSCT platform is successfully deployed on the SIPRNET network with end users across multiple government agencies including the FBI and its mission partners. RSCT provides real-time connectivity at the command post, the incident site, and vehicles while in transit. Additionally, RSCT has the capability to support SIPRNET-based tablets and mobile devices.

With more than six years of reliable performance for the FBI and the NARU organization, Govsphere has developed an extensive knowledge of FBI information technology and communications environments. Our significant experience, familiarity with FBI requirements, dedicated customer support, and emphasis on developing interoperable communications and collaboration platforms allows Govsphere to deliver continued efficiencies and economies of scale with tailored capabilities that meet the specific needs and requirements of our government clients.

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